

## **Medicare Rx Update: January 11, 2006**

### **Pharmacy support... is customer support**

As we continue to address Medicare drug benefit implementation issues with Plans, one message we are trying to instill in everyone is that the best way to serve plan beneficiaries is to make the process easy for pharmacists. To that end, we hope that you will take a moment to read these tips from NDCHealth (now Per-Se Technologies) on how to optimize pharmacists' use of the E1 enrollment query. The E1 is proving more valuable every day as we continue to augment the system with enrollment data. Improving match rates on the E1 and getting pharmacists correct information on the first try will help us ease the burden on pharmacists which serves the interests of Medicare beneficiaries.

Thanks for your continued support and service to Medicare beneficiaries.

Please find the Eligibility Tips for Pharmacists document on the web at:

<http://www.cms.hhs.gov/Pharmacy>